

Management: The Basics

Aimed at newly-appointed managers, those preparing for a leadership position or existing managers who have had no previous leadership training

By the end of the session, delegates will be able to:

- Understand the importance of effective leadership to individual, team and organisational success
- Identify the differences between leadership and management
- Detail the leader's role in motivating the team to perform, deliver and develop:
 - Setting clear goals
 - Equipping the team to succeed
 - Delivering effective feedback
 - Developing individuals and teams
- Demonstrate how to set clear boundaries and expectations
- Understand their own impact on others and identify strategies to manage self
- Explain the importance of dealing with underperformance and poor behaviour

Thursday 28 February 2019

9.30am – 4.30pm

Cumbria CVS, Shaddongate Resource Centre, Carlisle CA2 5TY

Price includes lunch and refreshments

Early Bird Booking by **Wednesday 13 February 2019:**

£80 CVS members (£100 thereafter)*

£100 Non members (£125 thereafter)* Limited Places available.

Book and pay online: www.cumbriacvs.org.uk/training-and-events OR



Complete and return a booking form with payment to:

- Cumbria CVS, Shaddongate Resource Centre, Shaddongate, Carlisle, CA2 5TY
- info@cumbriacvs.org.uk

